2002-2003

The Bibliothèque J. Henri Blanchard was officially opened on March 12, 2003, by Honourable Elmer MacFadyen, Minister of Community and Cultural Affairs, Donald Arsenault, representing Heritage Canada, Honourable Chester Gillan, Minister of Education, and Francis Blanchard, representing the Blanchard Family.

Provincial Library Service Annual Report

Prince Edward Island
CANADA

Mission Statement

To provide an efficient and effective library service to meet the needs of Islanders for information, education, and recreation through the provision of access to library resources regardless of geographic location.

2002-2003

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Provincial Library Service Annual Report

Prince Edward Island
CANADA

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Minister's Message

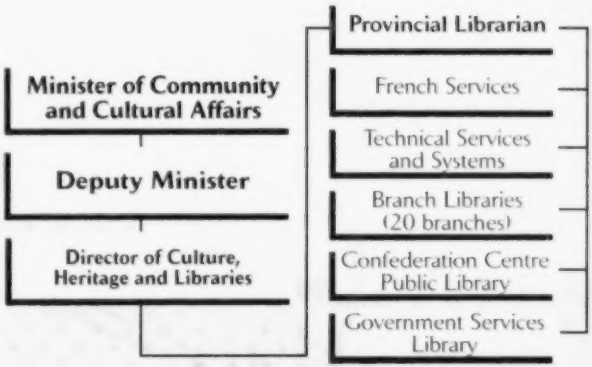
This annual report demonstrates the key commitment we have made in the provision of library services to Islanders. We are dedicated to continuous improvements in the quality of service across the province. In doing so, we work with many partners: municipalities, community groups, other government departments and agencies and with the public at large. Many of our libraries have "Friends" organizations and the volunteers in these groups can take pride in the support and assistance they provide to the libraries in their communities.

It is a matter of some pride and satisfaction that our libraries have been able to continue to provide traditional services while at the same time embracing the opportunities provided by new technologies. Public libraries have been, and will continue to be, at the forefront of technological advances. Through libraries, Islanders can access a wide range of resources which can benefit them in their education, employment and productive use of leisure and recreation time.

Elmer MacFadyen
Minister
Community and Cultural Affairs

Provincial Library Service

Organizational Chart*



*as of March 31, 2003

Branches

Libraries are located across Prince Edward Island in:

Abram-Village
Alberton
Borden-Carleton
Breadalbabane
Charlottetown*
Cornwall
Crapaud
Georgetown
Hunter River
Kensington
Kinkora
Montague
Morell
Mount Stewart
Murray River
Murray Harbour
O'Leary
Souris
St. Peters
Stratford
Summerside**
Tignish
Tyne Valley

*Confederation Centre, Government Services and Carrefour de l'Isle-Saint-Jean
**J. Henri-Blanchard Library and Summerside Rotary Regional Library

Provincial Library Service Circulation 1998-2003

	1998-1999	1999-2000	2000-2001	2001-2002	2002-2003
Branch Libraries	236,470	268,407	280,997	315,714	317,053
Summerside	109,485	118,062	121,105	119,607	111,368
Charlottetown	330,806	339,235	354,502	347,041	332,908
French Services	43,902	46,712	44,558	46,431	54,246
Total	720,663	772,416	801,162	828,793	815,575
Change	9.8%	6.7%	3.6%	3.4%	-1.6 %

105-02745/

Public Services

In order to improve access to library resources, the Video Library was integrated into the service of the Confederation Centre Public Library. The videos were moved onto the main floor of the library and into branch libraries. The library continued its commitment to support the educational community through the purchase of site licences and public performance rights for videos.

More than 815,000 items were circulated this year to the 55,075 registered members of the service. Forty per cent of Island residents regularly access library services through their library card.

During April and May, the Food for Late Fees program was offered for a second year. Library users owing late fees could offer food items instead of cash. These items were collected for community food banks.

PEI and NS collaborated on a common theme for Library Week in October – Libraries Connecting Communities. The Public Library Service (PLS) also partnered with the Atlantic Provinces Library Association which helped to financially support this year's theme in producing posters and bookmarks. Many Islanders participated in celebrating libraries and reading through the Dewey Decimal Trivia Challenge and the Get Graphic poster contest.

With the help of volunteers, 2,030 adult and children's programs were attended by 21,035 people across the province.

In response to the growing demand from library users for individual tutoring in Internet use and the various software programs available at branch libraries, three library branch technicians were assigned to provide personal computer tutoring sessions at 12 rural branches during the fall and winter months. The response to this program was a solid success, with a total of 152 sessions attended by 448 learners.

In response to the increasing use of e-mail among patrons (40 per cent use e-mail), branches began sending return notices electronically in January rather than the slower and more time-consuming letter method. More than 23,000 notices were sent, significantly reducing costs as well as waiting periods for materials.

Services for Children

In partnership with the Provincial Library Services, TD Financial Group and the Canadian Children's Book Centre, a copy of a book by Canadian Author Sharon Jennings entitled *When Jeremiah Found Mrs. Ming* was presented to all Grade 1 children who visited their public library during the week of November 2 to 9, 2002.

The library's Mania puppet theatre team was invited to attend the Kid's Expo at the Charlottetown Arts Guild in November. Three sessions were attended by 123 excited children. A display table provided information on library services and door prizes.

The Provincial Summer Tutoring Program increased the number of tutors in rural branch libraries who provided assistance to reluctant readers during the summer weeks. More than 400 sessions were offered in the 20 rural branches with a total attendance of 2,180. Program partners included the school boards, the Department of Education and Human Resources Development Canada.

Children at the French branches participated for the first time in the Hackmatack Children's Choice Book Award / Prix littéraire Hackmatack – le choix des jeunes.

Books, our Faithful Companions / Les livres, nos fidèles compagnons, the theme of the Summer Reading Program, was developed in partnership with public libraries in Nova Scotia. Children were encouraged to write their own stories through two contests. The first saw the winner's stories published on a postcard. The prize for the second contest, held in conjunction with CBC radio, saw the winners read their stories on the radio.

Community Partnerships

The J. Henri Blanchard Library was officially opened in Summerside on March 12, 2003. This new French library, located in the Centre Belle-Alliance community centre, serves both the community and the École-sur-Mer. The province now boasts three French language libraries.

The library was a founding member of a new initiative that links the libraries from Holland College and the University of Prince Edward Island. At *islandlibraries.ca*, members of each institution may simultaneously search for and request materials from any of the three libraries.

The Kensington Branch Library moved to a new location in the town of Kensington Community Centre in December 2002. This larger space provides room for computers, children's programs and more books.

As a result of hard work by the Friends of the Rotary Regional Library, the city of Summerside announced, in its budget for 2003, that it would provide funds to support the operating costs of the library facility.

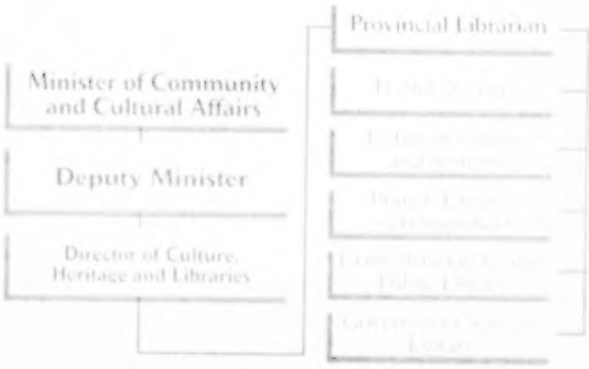
Through collaboration with the Holland College librarian and the coordinator of adult learning for PEI, orientation tours were organized in local libraries for adult learner classes. For many of these students, these visits opened new doors to the idea that learning is fun.

Minister's Message

Elmer MacFadyen
Minister
Community and Cultural Affairs

Provincial Library Service

Organizational Chart


Provincial Librarian
Minister of Community and Cultural Affairs
Deputy Minister
Director of Culture, Heritage and Libraries

Branches

Libraries are located across Prince Edward Island in:

Alberton	Hunter River	O'Leary
Alberton	Kensington	Souris
Borden-Carleton	Kinkora	St. Peters
Bunbury	Montague	Stratford
Charlottetown	Morell	Summerside
Cornwall	Mount Stewart	Tignish
Crapaud	Murray River	Tyne Valley
Georgetown	Murray Harbour	

PROVINCIAL LIBRARY SERVICE CIRCULATION 1998-2003

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Total	720,663	772,416	801,162	828,793	815,575
Change	9.8%	6.7%	3.6%	3.4%	1.6%

Public Services

Services for Children

Community Partnerships

The Collection

In order to provide an opening day collection for the new J. Henri Blanchard Library, special funding of $40,000 for book purchases was provided.

There are now 254,292 titles with 399,272 volumes held by the library. More than 20,000 new volumes were acquired for this library. As well, 11,822 books were donated. However, almost 30,000 outdated and worn out materials were removed from the collection.

The ongoing project of cataloging the large collection of the Government Services Library continued in order to make the government documents more available to users.

In order to supplement the collection, the library continued to offer an Interlibrary Loan service. On behalf of the library members, staff requested 1,015 books from other libraries in Canada. In return, the library was able to lend 1,094 books to other libraries in Canada.

Staff

As a result of the Voluntary Retirement Program, Sandra Richardson, school library consultation and Video Librarian retired after 33 years of service with the library.

Helen MacKenna also retired from the Video Library after 33 years of service.

Chantale Bellemare joined the staff as French services librarian located in Summerside.

Kathleen Eaton was named chief librarian at the Confederation Centre Public Library.

Services to Schools

The library service continues to provide acquisitions and cataloging for the school system. The library acquired more than 6,700 items on behalf of school libraries and processed a further 10,160 items.

The library also coordinates the purchase and administration of two video site licences on behalf of schools. These licences allow teachers to legally use approximately 95 per cent of the videos available in Canada to support the teaching of island curriculum.

Provincial Library Service Budget

	2000-2001	2001-2002	2002-2003
Administration	$53,400	$31,600	$31,600
Equipment	3,000	3,000	3,000
Materials, supplies and services	153,200	150,000	122,400
Professional and contract services	11,500	11,000	11,000
Salaries	1,520,500	1,593,400	1,780,200
Travel and training	31,300	24,000	24,000
Total	$1,955,300	$2,013,300	$2,112,800

Contact Us:

Prince Edward Island
CANADA

PO Box 7500
Morell, PEI
C0A 1S0

Community and Cultural Affairs

Provincial Library Service

Tel: 902-961-7320
Fax: 902-961-7322
www.library.pe.ca

Also available en français

Web Page

The World Wide Web page is provided at ***www.library.pe.ca***. This is the launching point to all electronic library services including ***AbbyCat***, ***InfoTrac Web***, a ***Library Finder*** and ***Coming Events***.

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CANADA

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